

Saverclean domestic cleaning & additional services

Terms and conditions of service

Please look through our terms and conditions, if you have any queries then please do not hesitate getting in touch.

Agreeing to the terms is part of a legal agreement and it is a legal contract between you (the Client) and Saverclean. By accessing or using the sites or services, you are agreeing to the terms and conditions applied to services under Saverclean.

- 1. When agreed to have Saverclean via telephone, email or the website, you the client is willing to be bound by the terms and conditions we have set.*
- 3. All costs for our services carried out on a regular basis or non regular basis should be paid either by cash, debit/credit card, standing order, BACS transfer upon completion of work unless other arrangements have made prior with the owner of Saverclean.*
- 4. Saverclean has public liability insurance. The owner of Saverclean is legally liable of any damage caused by her cleaning. However if a subcontractor is used on behalf of Saverclean, they must have public liability insurance and therefore they are legally liable for any damage caused under their hand of cleaning.*
- 5. Under no circumstance will any cleaning work will be carried out unless you the Client settles all previous outstanding balances.*
- 6. Any damages, thefts and breakages under no circumstances must not be reported within 24 hours of the clean that had just been carried; out otherwise the claim will be invalid.*
- 7. If any of the above is reported we will carry out our investigations to the best of our ability failing that we will contact the police to finalise the investigation.*
- 8. You the Client must accept and understand that if something may become damaged, broken or stolen and proven to be by Saverclean which cannot be replaced by a new one, you the client will be credited the current cash value of the item/s.*
- 9 should it be the case that one Saverclean owner lose your keys the owner of Saverclean will arrange and pay for any costs incurred in changing the locks as long as an invoice is produced.*
- 10. You the Client are solely responsible for ensuring access to their property at the pre-arranged time. If you have provided keys they must open and close all locks without any special efforts or skills. If you fail to provide our cleaners access to the property is subject to the cost of the service required.*
- 11. The Client must ensure there is a supply of electricity and running water at the premises where our cleaners have agreed to clean.*
- 12. If by any chance you feel that the work carried out at your property has not been done to the specifications and you feel it is not acceptable you must report this within 24 hours of the clean that has just taken place and we will do our best to carry out the work again, only once an investigation has been carried out.*

13. Once you agree for us to clean we will assess how long the clean would roughly take but it is always subject to change should our Saverclean operative feel they are pushed for time and feel they cannot carry out the tasks within the timeframe given then a new assessment would have to be made and to re-evaluate the time frames.

14. The quoted price once an assessment has been carried out does not include any extras other than what has been stated, should you need any added extras then please contact Saverclean 24 hours prior to our operatives attending.

15. You the Client have the right to cancel your next appointment as long as you give Saverclean a minimum of 24 hours notice in advance. The Client therefore must agree to pay the full price of the scheduled clean if a cancellation is made less than 24 hours prior to the scheduled appointment. No cleans can be cancelled if termination of contract has been instigated without full payment still being made for that clean.

16. You the Client will always have the right to terminate their cleaning services by giving a minimum of 28 days notice in writing.

17. If at any point during your contract with us you are not happy with your cleaning operative please let us know as soon as possible to resolve the situation that all parties can agree on.

18. Saverclean cleaner may go out in pairs so they can either be train whilst carrying out your clean or to become accustomed to the surroundings.

19. The owner Saverclean will not be held responsible for any discolouration of fabrics that become more visible once soil has been removed.

20. Employing the services of a Saverclean cleaner is solely based on trust; the Saverclean cleaner and you the Client are obliged to maintain at all times, dignity and privacy, therefore disclosure of any confidential information about each other to a third party is deemed unacceptable.

21. You the client have been notified of the terms and conditions and we trust they have been read completely understood, and please be aware these can be changed at any time without notice.

22. Please be aware that Legal action will be taken immediately against any or persons who breach these terms and conditions.

23. It is the responsibility of the Client to maintain safety of the cleaner whilst in their property. All fragile and breakable items must be secured or removed. Any pictures, photographs, prints, paintings, mirrors, wall art, must be firmly secured to the wall. If any are not properly secured it has to be brought to the attention of Saverclean owner. Any heavy objects and items of furniture will not be moved or handled by a Saverclean cleaner, the Clients are required to make prior arrangements.

24. To determine a capability to thoroughly complete a contract, an in house consultation would be recommended by Saverclean. If no consultation has been completed, a Saverclean cleaner has the right to terminate the contract without prior notice upon first entering the property and with a visible inspection, believes the task is beyond his or hers capabilities. A full refund will be honoured.

25. The consultation is designed to determine the cleaning time, the type of cleaning expected to complete a given task and equipment and chemicals required. It will also include a basic health and safety and risk assessment.

26. To determine a capability to complete a given task, the extent of clutter is assessed in the consultation. The completed consultation would have considered areas to be cleaned to have clear access and visibility of all interior floors, walls and surface area.

27. You the client agree that a Saverclean cleaner reserves the right to refuse a request to provide a service beyond their scope of training and cleaning requested on the contract.

28. Saverclean reserves the right to sub-contract for any domestic chores or cleaning agreed with its client.

Online services

29. All email address that are found to not be of the original owner; will not receive information or promotional offers from us and would be cancelled from our own contact lists.

30. Budget shop services are currently available to contracted clients and those who receive either a one off or regular cleaning services. A consultation is required unless at the discretion of Saverclean owner.

31. Via email, we may send you promotions, offers and invoices. This will be under the duration of an agreement with the client.

32. To facilitate your online shopping, we may provide an action prompt such as in a form of a hyperlink or image tag to your email or a link from our site.

33. Saverclean cleaner are only permitted to receive online shopping at your home if a prior agreement is documented with you and the cleaner that you will not hold he/she responsible for any damaged or incomplete goods.

34. Saverclean cleaner are only permitted to receive online shopping at your home if it was priced compared by Saverclean@budgetshop.com

35. We provide the sites and services to facilitate your online shopping, we are never liable for the loss of income or revenue, loss of actual or anticipated profits, loss of business; or indirect or consequential loss that are foreseeable or, known foreseen or otherwise.

36. As a consumer nothing in the agreement affects your non-excludable statutory rights.

37. A supermarket and other service providers will have their own applicable terms and conditions in relation to their own supply of products and services and you agree to abide by those terms and conditions.

38. It is your responsibility to ensure that any goods or information available through the sites or services meet your specific requirements.

39. Intellectual property rights of trademarks, service trade, name, domain names, and designs whether registered or unregistered you shall not and shall not attempt to obtain any ownership or title to any such property all rights reserved.

40. It is compulsory that Saverclean follows all Data protection and privacy policy rules when dealing with electronic, verbal and written personal or sensitive customer data.

41. Any advertisement may be delivered on our behalf by a third party advertising company or affiliate network.

42. Any promotion will be subject to additional terms and conditions that will be made available to you at the relevant time.

43. Where the sites contain links to third party sites we have no control over, do not accept and we assume no responsibility for any loss or damage that may arise from your use of them. If you decide to access any third party sites you do so entirely at your own risk.

44. We use our default spot clean system during daytime/weekend consultation offers.

45. A decision to accept Saverclean@budgetshop.com services must be made before we arrive for a consultation we except all major card payments.

46. When we provide the free offer to spot clean, we have a pre arranged list of areas we would choose or you the client would pick from.

47. The consultation is an opportunity for you the client to provide Saverclean@budgetshop.com list of your grocery product lists if you did not provide us with one by text or email before your consultation.

48. Our standard clean has a default selection of rooms or an area. The client will choose the one area or room to be prioritised over other tasks.

49. We cannot guarantee a specific arrival time as our local cleaners travel on foot or public transport and need to account for transport delays.

50. Large amount of dish washing will eat into your domestic cleaning time. However, to prioritise washing up over other cleaning tasks, must be requested.

51. We don't have any house cleaners with experience in deep cleaning such as steam cleaning, carpet cleaning, mould removal or upholstery cleaning. Therefore we do not advertise to offer deep cleaning service.

52. Our cleaners abide by Health and safety rules and do not lift over 25lbs, dust and vacuum outside of normal reach.

Budgetshop.reviews

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- 1. You the Client will always have the right to unsubscribe from our email marketing*
- 2. If you have a complaint please contact us via email if you are not happy with for any reason let us resolve the situation that all parties can agree on.*

Disclosure of any confidential information from electronic written or verbally regarding subscribers of budgetshop.reviews to a third party is deemed unacceptable.

- 3. You the client have been notified of the terms and conditions and we trust they have been read completely understood, and please be aware these can be changed at any time without notice.*

4. Please be aware that Legal action will be taken immediately against any or persons who breach these terms and conditions.

5. Budgetshop.reviews, reserves the right to unsubscribe or exclude any person/s from their social media, email, contacts and marketing if to receive abusive language or behaviour from subscribers.

6. All email addresses that are found to not be of the original owner; will not receive information or promotional offers from us and would be cancelled from our own contact lists.

7. By email, we may send you promotions, and offers. This will be under the duration of an agreement with the subscriber.

8. To facilitate your online shopping, we may provide an action prompt such as in a form of a hyperlink or image tag to your email or a link from our site see or emails as a member of an affiliate network.

9. We provide the sites and services to facilitate your online shopping, we are never liable for the loss of income or revenue, loss of actual or anticipated profits, loss of business; or indirect or consequential loss that are foreseeable or, known foreseen or otherwise.

10. As a consumer nothing in the agreement affects your non-excludable statutory rights.

11. A supermarket and other service providers will have their own applicable terms and conditions in relation to their own supply of products and services and you agree to abide by those terms and conditions.

12. It is your responsibility to ensure that any goods or information available through the sites or services meet your specific requirements.

13. Intellectual property rights of trademarks, service trade, name, domain names, and designs whether registered or unregistered you shall not and shall not attempt to obtain any ownership or title to any such property all rights reserved.

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Saverclean domestic cleaning and its additional services including Budgetshop.reviews

Privacy & policy

What information do we collect?

We collect information from you when you register on our site or fill out a form.

When ordering or registering on our site, as appropriate, you may be asked to enter your name or email address. You may, however visit our site anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- *To personalise your experience your information helps us to better respond to your individual needs.*
- *To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)*
- *To process transactions*
Your information, whether public or private, will not be sold, exchanged transferred, or given to any other company for any reason whatsoever without your consent other than the express purpose of delivering the purchased product or service requested by the consumer.
- *To send periodic emails*
- *The email address you provide for subscription or to contact us, may be used to send you information and updates pertaining to your request, in addition to receiving occasional company news, updates, related products or service information ect.*
- *Note: if at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.*
- *To administer a contest, promotion, survey or other site feature*

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you access your personal information.

Do we use cookies?

Yes we do use cookies.

Do we disclose any information to outside parties?

We do not sell trade or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties or uses.

Online Privacy Policy only

This online privacy policy applies to information collected through our website and not to information collected offline.

Terms and Conditions

Please also visit our Terms and conditions section establishing the use, and limitations of liability governing the use of our website at <http://www.budgetshop.reviews.html/>.

Your Consent

*By using our site, you consent to our **privacy policy**.*

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

This policy was last modified on April 2018

Contact us

If there are any questions regarding this privacy policy you may contact us using the information below.

*<http://www.budgetshop.reviews>
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Gravesend, Kent
DA12 2LG
UK
saverclean@budgetshop.reviews*

